Proposed TTM Credentials Framework

29 February 2024

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Background

Background to the TTM framework and its origins

TTM ISG purpose

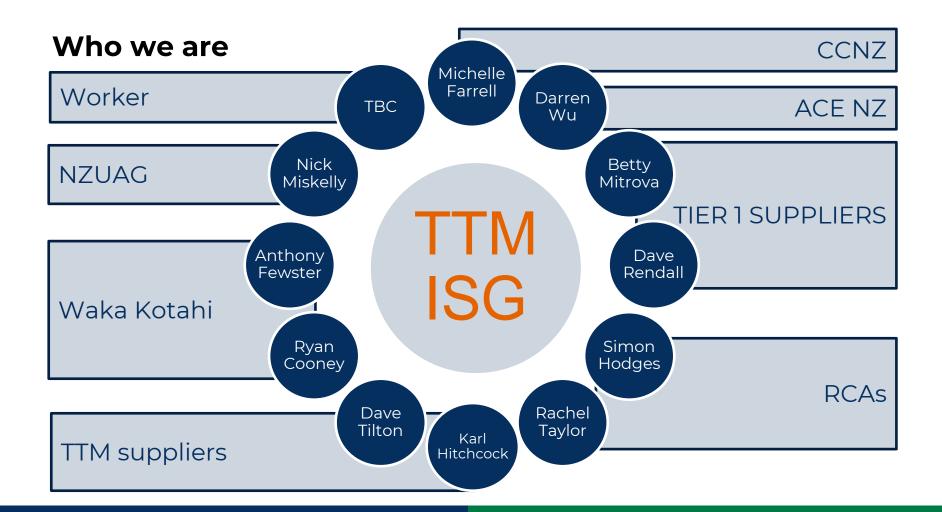
We **connect** and **represent** the TTM industry to provide guidance and enable aligned decision making to ultimately meet the requirements of the Health and Safety at Work Act (2015).

Big picture overview

The groups involved – including the TTM Industry Steering Group

Communication Roles Road Worker Governance Group No direct communication to TTM comprising senior leaders from **RWS GG** industry other than the leadership RCAs and Contractors as role they already have sounding Board for the TTM ISG Industry Steering Group TTM Industry Steering Group comprising representatives NZ TTM ISG Industry has the lead in communication from across the TTM sector to TTM industry. Members of the TTM ISG support the communication (previous slide) 5 current working Groups Working Communication from working supporting key transition needs groups to TTM industry will always Groups for the collective industry be channelled via TTM ISG.

- Training and competency (credentials framework)
- · Communications and engagement
- Commercial (procurement)
- Assurance
- Good practise



History of TTM Training and Competency



CoPTTM Training

Theory-based workshops (with a practical assessment only Level 2/3P).



Waka Kotahi Training & Competency Model

Some alignment with NZ Qualifications Framework (NZQF). Warrants issued (mix of knowledge and practical), and six unit standards available.



TTM Credentials Framework

A TTM credentials framework founded on the renamed NZ Qualifications and Credentials Framework (NZQCF). Removal of the requirement for warrants and no longer administered by Waka Kotahi.

The Situation

Key drivers of change are:

- Health and Safety at Work Act 2015 (HSaWA)
- Worksafe: Keeping Healthy and Safe while working on the Road and Roadside (2022)
- NZ Guide to TTM (NZGTTM)
- Waka Kotahi warrant system ends.

TTM credentials framework is industry-led

We're seeking a more robust and future-focused solution. We are working with Waihanga Ara Rau Construction and Infrastructure Workforce Development Council (WDC) to create a new, industry-led framework for credentials for the TTM sector. The new TTM credentials framework is grounded in the NZ Qualifications and Credentials Framework (NZQCF).. and meets recognised best practice for vocational education

As we move forward in Temporary Traffic Management (TTM), our work will be shaped by this industry-led credentials framework based on how we empower people to manage risk effectively.

Framework is based on layers of responsibility

This framework shows the different levels or 'layers' of responsibility and the breakdown of skills relating to those levels.



THE TTM CREDENTIALS FRAMEWORK **WORKING GROUP**



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Wayne Clarke North Island TTM Suppliers



Jo Allan South Island TTM Suppliers



Sue Hawkins Waihanga Ara Rau



Sue Roberts Connexis / Te Pukenga



Dave Tilton Appointed Secretary

The Roadmap towards a Credentials Framework

• Design a robust TTM framework that meets the needs of TTM skills and functions.

Design

- Research to inform a best-practice framework
- Ensure interweaving of model components to allow flexible pathways for practical skills rather than rigid approaches
- Develop skill standards, credentials, and qualifications with Waihanga Ara Rau and industry based on the TTM credentials framework

Develop

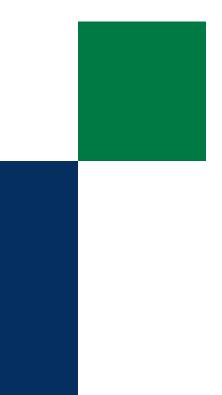
 Develop programmes of learning and assessment materials with Providers for industry to access the framework Materials for delivery are developed by Providers

Delivery

- Establish Provider mechanisms for the framework to go live
- Engage with industry to ensure delivery capability is established and maintained

The new framework will progressively replace the Waka Kotahi warrant system. There will be a specific transition plan for this.

Some Key Messages



- The TTM framework contributes to the PCBU's duty of care to ensure their people are trained and competent.
- The proposed framework has been developed by industry for industry to support PCBUs and provide credentials that are stackable to other TTM qualifications on the NZQCF.
- The framework will align the TTM industry with other industries that have developed vocational frameworks.
- This will replace the current Waka Kotahi warrant system.

Principles

2

Exploration of foundational principles and layered responsibilities model

TTM Credentials Framework Introducing layered risk responsibility

In the past, we've managed risks in TTM by focusing on factors like how busy or fast the road is. As our understanding of risk has evolved and our training has

improved in New Zealand, we recognise the need to shift our focus.

We now look at the management of risk, not just risk factors.

This means being ready to assess risks in changing situations and being an influencer in promoting safety throughout the delivery chain from planning to implementation and assurance. This approach, called the **layered risk responsibility**, is backed by recent research.

It's the foundation of a new training approach that will help us better manage safety and risk in our TTM activities.

The Layered Responsibility Model

The most basic level of risk management involves adhering to clearly outlined procedures and safety protocols. This could involve things like wearing personal protective equipment or following standard operating procedures.	This level involves recognising hazards in the immediate environment or task. Frontline workers should be trained to identify and report potentially unsafe conditions or activities.	This intermediate level involves workers regularly conducting risk assessments of their tasks or work areas and taking action to mitigate identified risks. This might include keeping work areas clean and uncluttered or checking equipment for safety	At this higher level, workers are expected to dynamically evaluate and adapt to changing conditions and potential risks. This might involve adjusting plans or actions based on weather conditions, equipment status, or other variable factors.	The highest level of responsibility could involve workers actively promoting and influencing a safety culture within their organisation. This might involve mentoring new workers, suggesting improvements to safety protocols, and participating in safety meetings and training.	
		before use. Regular Risk Assessn	Dynamic Situational Risk Assessment		
	Basic Situational Awa	reness			

PCBU duty of care

"Under HSWA, a business or undertaking (PCBU) must look after the health and safety of its worker and any other workers it influences or directs."

PCBU Duty of Care and Credentials Framework

PCBU responsibility

Ensuring staff have ALL the required competencies to safely carry out their tasks.



Knowledge and skills relevant to the TTM industry

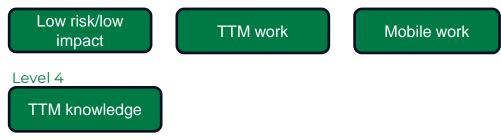
3 & 4 Framework Overview

Specific TTM framework elements and components and overarching TTM framework diagram

Explaining the TTM Framework

The TTM Credentials Framework shifts focus from job titles to the skills and capabilities necessary for effective TTM work. There are four main entry points that relate to different industry work competencies.





The framework clusters and standardises core competencies common across the TTM industry.

Skill standards can be grouped together into programmes that lead to the award of NZ qualifications such as micro-credentials and certificates.

What are Credentials?

Skills Standard

 A skill standard is a specification of skills and includes the level of performance of those skills and the learning outcomes associated with those skills. Skill standards are used to assess competence, and successful completion that often results in a recognised certification or endorsement.

Micro-credential

 A Micro-credential is a small, stand-alone award with a set of learning outcomes. They recognise learners' skills. experience, and/or knowledge. They are smaller than traditional qualifications and focus on skill development in specific areas, meeting a specified need in the workplace or community.

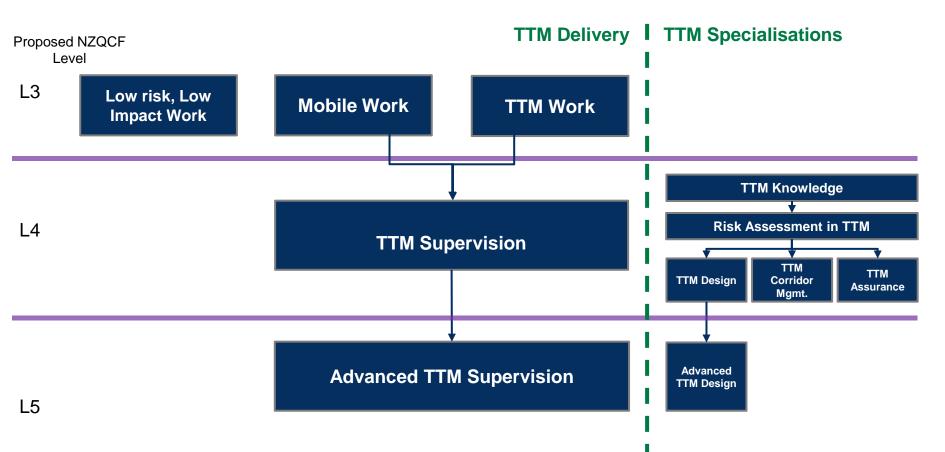
NZ Certificate

 A NZ Certificate is a formal qualification that recognises a broad base of skills and knowledge in a specific area. It's usually obtained after a more extended period of study or work experience and provides a comprehensive understanding of a particular field.

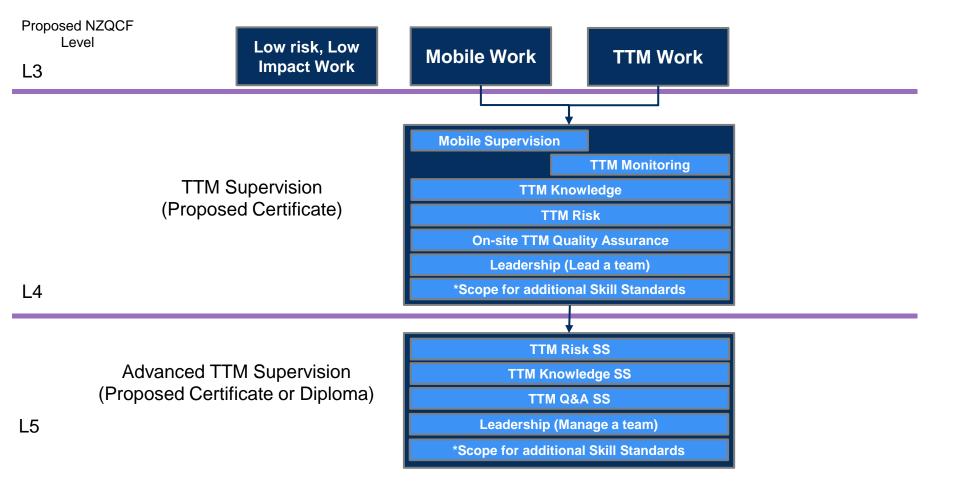
Recognition of Current Competency (RCC)

- Recognition of Current Competency (RCC) is an assessment tool that Providers can use for people who want recognition of their existing skills and experience.
- The RCC assessment process can be applied to New Zealand skill standards, microcredentials, or qualifications.
- Providers will use this process to map your existing skills and experience to the new credentials to determine if there are any gaps.
- More information on this process will be available from Providers who will be delivering programmes that lead to the award of Temporary Traffic Management credentials.

The TTM Credentials Framework



TTM Delivery



Low-risk, low-impact work

NZQCF Level 3 L3

This is an entry point skill standard aimed at individuals who carry out low risk, low impact activities on the road corridor. It is intended for workers whose primary function is not temporary traffic management (TTM), but they implement appropriate TTM controls to manage the associated risk

<u>Mobile Work</u>

NZQCF Level 3 L3

This is an entry point skill standard for individuals or teams performing mobile operations and/or controls. It's designed for those who contribute to a team's performance in mobile TTM work but **does not cover supervision of the operation**.

TTM Work

NZQCF Level 3 L3

This is an entry point skill standard intended for individuals assisting with installing, maintaining, operating, or removing TTM. It's designed for those who contribute to a team's performance in TTM work but **does not cover supervision of the operation**.

TTM Supervision

NZQCF Level 4 L4

This is a series of skill standards and micro-credentials for individuals who lead TTM operations. They manage the risk and supervise the deployment of personnel and equipment to deliver safe work sites. These individuals have the knowledge and skills to manage risk on dynamic worksites. They supervise TTM Workers and Mobile Workers to ensure the safe implementation, maintenance and uplift of TTM sites.

Mobile Supervision

NZQCF Level 4 L4

This is a skill standard for individuals who lead mobile TTM operations. They manage the risk and supervise the deployment of personnel and equipment to deliver safe mobile work sites.

TTM Monitoring

NZQCF Level 4 L4

This is a skill standard for individuals who maintain a preestablished site. It includes elements of risk verification, monitoring and quality assurance.

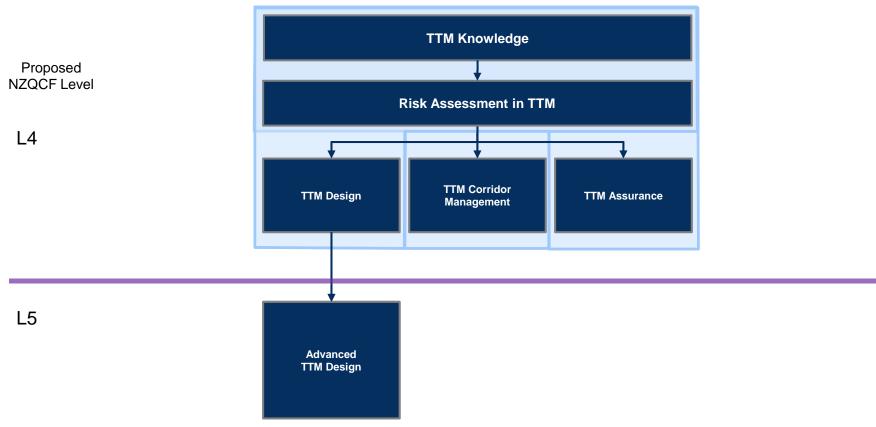
Advanced TTM Supervision

NZQCF Level 5 L5

This is a skill standard that equips individuals with the ability to assess and manage risk in more complex environments.

TTM Specialisations

Proposed NZ Certificate in Corridor Management Pathway Proposed NZ Certificate in TTM Assurance Pathway



TTM Specialisations

L4

TTM Knowledge

This focuses on understanding how different TTM controls work to manage people that may interact with our activities and events. It's primary intent is to ensure that we understand the fundamental TTM controls and how these may be applied to manage risk.

Risk Assessment in TTM

Is intended to help us evaluate the hazards, potential exposure and reasonable consequences relating to our activities and events. Understanding risk during each step of our tasks, and what might go wrong, guides us in determining reasonably practicable controls to eliminate or minimise these risks.

TTM Design

Essentially, gathering the information and other inputs required, and designing an effective plan to manage traffic and other road users. TTM Design helps to prepare planners to consult, coordinate, and cooperate with other PCBUs. It helps TTM designers, to understand the quality assurance processes that may be necessary to support PCBUs to meet their obligations.

TTM Corridor Management

Corridor Management is generally focused on coordinating activities within a road corridor. It requires a deep understanding of regulatory requirements. However, it also involves effective consultation, coordination, and cooperation with other stakeholders accessing the network.

TTM Assurance

TTM Assurance supports people who undertake quality, assurance and control of TTM practices to ensure that they align with legal, industry and/or company requirements.

It supports people who review and monitor the TTM system to identify potential risk areas and ensure they are mitigated through appropriate action.

Advanced TTM Design

Supports people developing complex and comprehensive traffic management plans that deal with complex situations and high levels of risk. It supports people with a high level of TTM expertise who are able to plan for the practical realities of managing road users and road workers in a variety of challenging environments.

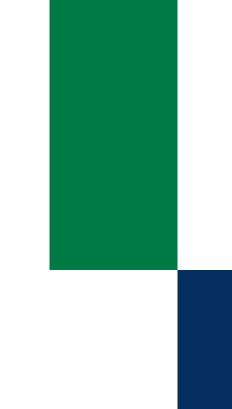
Advanced TTM Design supports the creation of robust, effective, and innovative plans.

TTM Delivery Examples

NZQCF Level L3	Low-risk, low-impact work Individuals whose primary role is not temporary traffic management, examples such as: Inspection activities Surveying (on the berm works)	part of the Pilot & S Gra	Mobile Work working in mobile operation, e team IE under supervision examples such as hadow Drivers, TMA Driver AWMVS Driver ader / Sweeper Driver lic Maintenance Driver	TTM Wo Individuals working in TT part the team IE under su such as MTC (Manual Traffi Labourer engaged in	M static operation, pervision examples : c Controller)	
L4	Mobile Supervision Individuals in charge of a mobile operation, or working solo doing mobile activities such as: Leaders of mobile TTM operations. Cyclic Maintenance Driver (Solo) Grader / Sweeper Driver (Solo) A-type Road marking.		TTM Supervision Individuals in charge TTM activities (includes mobile), manages risk & site safety, implements & maintains the TMP systems: STMS		<u>TTM Monitoring</u> Limited to anyone only maintaining a site that has been pre-established by TTM Supervisor, intended for lower risk sites. Depending on the risk environment Examples could include: Shoulder closures Trucks access to building sites Low risk lane closure	
L5			<u>Advanced TTM</u> Individuals who influence sa teams. For example, may ma TTM teams across a busin STMS who mentors / verifi STM	afety culture within / across anage or supervise multiple ess, or be an experienced es competencies of other		

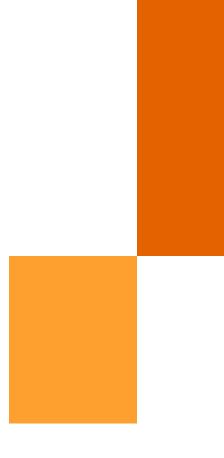
Transitioning from the Waka Kotahi T&C Model to the TTM Credentials Framework

- The intention is to determine a clear, equitable and reasonable route for existing industry participants to transition from their current training and competency into the new model.
- Recognition of Current Competence **will be** included in the transition plan.
- The plan for industry transition will now be the focus of the governance group.





Next steps



Consultation objectives

- Does the framework meet the needs of industry?
- What could future development of this framework consider?





through (ttm-isg.org)

• Consultation will end April 5th 2024 – Please submit feedback



- Live Q & A webinar will be held (March 27th 2024)
- Please sign up to the ISG newsletter and keep an eye out on

additional communication during this period (ttm-isg.org)